

IMPORTANT! Please Read...

Dear Customer,

1. Receiving the Fetch tool – All tools are shipped express with a tracking number. The Fetch is small enough to fit in a standard mailbox, so it may not be delivered direct to a doorstep. Every tool is inspected before shipping. Read all instructions and techniques before use and check the function of the slides to ensure all components move freely. If not, please call DaPalCo at 866-397-7347 for technical support.

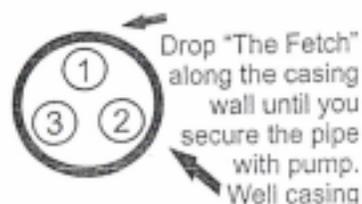
2. Testing the Fetch tool – Checking the functions of tool and how it works increases the rate of success. Use a scrap section of pipe similar to the stuck pipe and lower the tool onto the side of the pipe. The dogs should move freely as the tool engages the pipe. Pulling up on the Fetch will seat the dogs and create the force needed for retrieval. Pulling up on the slides releases the dogs and disengages the tool from the pipe.

3. What to know about your well – In order to accomplish a successful retrieval, there are factors to consider. The Fetch works best on a straight well casing. If the casing is angled or damaged from natural events like a cave-in or an earthquake, it may not be possible to adjust to the correct angle to retrieve the pipe. Ensure that the casing goes all the way to the bottom of the well to the pump, and it may be unknown what the pump or pipe is stuck in. It could be mud, sand, or even caught on another object like a rock. It is also necessary to determine if the pump wire is still attached, or if any of the wires have dropped onto the pump. If so, the wires need to be cleared before retrieving the pump. The Fetch may be able to grab the wires to retrieve the pump as well, however, if the wire gets between the pump and casing, it can lodge the pump and make it irretrievable.

4. Setting up the Fetch tool – The Fetch needs to be able to rotate freely in the well. Use a heavy-duty rope or steel cable for the retrieval line. The Fetch has the capability to lift over 1,000 pounds of weight, and too weak of a retrieval line can break. A light duty rope can be used for the release line. The release is designed to reset the Fetch if it grabs an unintended object like a stray wire, or to get a better angle. An electric winch or hand winch provides the best control for retrieval.

5. How to find the pipe in the well and retrieve the pump- Let the Fetch down 2 or 3 feet beyond where the broken pipe is, and drop along the casing wall. Bring it up about 2 or 3 feet higher than where you think it is. Each time you drop the Fetch, move 1 or 2 inches around the casing at a time. When it does not go all the way back down, you got it! After the Fetch grabs the pipe, DO NOT immediately pull as hard as possible. Whether the pipe has been there for thirty minutes or thirty years, it is likely a vacuum will be created during the retrieval process, like a shoe getting stuck in mud. Bouncing or jerking the Fetch multiplies the load and could break the retrieval line or invert the dogs, locking it onto the pipe. When the dogs invert on the pipe, the slides will lock, and the retrieval line will not function. Put around 200 pounds of pulling pressure on it and keep tension on the Fetch. If the broken pipe does not come out right away, mark the retrieval line with a marker or a piece of tape for a reference point. After letting it set for a while, inspect the position of the mark to see if it has changed. Put additional tension on it and repeat the process until the vacuum breaks to retrieve the pipe.

6. How to remove the Fetch tool from the pipe after a retrieval – Hit the main body at the top to release the tool from the pipe, NOT THE SLIDES, and call for instruction on how to reset the tool if it is in a bind.



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6. How to remove the Fetch tool from the pipe after a retrieval - Hit the main body at the top to release the tool from the pipe, NOT THE SLIDES, and call for instruction on how to reset the tool if it is

in a bind. Drop "The Fetch" along the casing wall until you secure the pipe

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